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Dear Brian

#### Root treatment with Endox

I am writing to give you my experience with your endox unit. I have used it on more than 120 cases, since February 2003. I use it on all endo cases and I now get referrals for endo. My patients do not have post op swelling and very little pain, which is the reason that convinced me to buy Endox from you originally. I do not use rubber dam as frequently because root canal sterilisation can be achieved prior to obturation. It is particularly good at getting past broken instrumentation, which I find invaluable. Endox has given me confidence to carry out single appointment endo., which is what my patients prefer.

The documentation you provided could be improved, but apart from this, as with everything else I have bought from you, I am pleased that I have made this investment.

I would thoroughly recommend Endox to any potential users.

Yours sincerely

A handwritten signature in black ink, appearing to read "Steve Ingram". The signature is fluid and cursive, with a distinct flourish at the end.

Steve Ingram